MyTrailer glossaries

Rental context

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| Consumer | A person using the MyTrailer app to rent trailers. |
| Location | A site where trailers are parked and can be picked up / returned from. |
| Pickup | An event where a consumer collects a trailer. |
| Return | An event where a consumer returns a trailer to a location and marks the end of the rental period. |
| Booking | A consumer makes a reservation for a specific trailer at a location. |
| Trailer | Represents a specific physical trailer. |
| Late return | A return made after the deadline of midnight. Will trigger a fee within the billing context. |
| Insurance | Consumer can opt into buying insurance for their trailer booking - decision is made in rental context but is priced in the billing context. |
| Availability | Whether a trailer at a location is free for booking at the given time. |

Billing context

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| Bill | A financial record of charges owed by the consumer, including insurance, late fees and such. |
| Late fee | Additional charge applied upon a consumer returning a trailer late. |
| Insurance fee | Fixed price of insurance per trailer. |
| Payment | The process of a consumer paying their bill. |
| Consumer | A person who has used the MyTrailer app to make a booking and now has a bill. |